

YOUR GROUP INSURANCE PLAN BENEFITS

UNIVERSITY OF IOWA COMMUNITY CREDIT UNION
CLASS 0001
STD

The enclosed certificate is intended to explain the benefits provided by the Plan. It does not constitute the Policy Contract. Your rights and benefits are determined in accordance with the provisions of the Policy, and your insurance is effective only if you are eligible for insurance and remain insured in accordance with its terms.
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This Booklet Includes <u>All</u> Benefits For Which You Are <u>Eligible.</u>
You are covered for any benefits provided to you by the policyholder at no cost.
But if you are required to pay all or part of the cost of insurance you will only be covered for those benefits you elected in a manner and mode acceptable to Guardian such as an enrollment form and for which premium has been received by Guardian.
"Please Read This Document Carefully".

CERTIFICATE OF COVERAGE

The Guardian

7 Hanover Square New York, New York 10004

We, The Guardian, certify that the employee named below is entitled to the insurance benefits provided by The Guardian described in this certificate, provided the eligibility and effective date requirements of the plan are satisfied.

Group Policy No.	Certificate No.	Effective Date
Issued To		

This CERTIFICATE OF COVERAGE replaces any CERTIFICATE OF COVERAGE previously issued under the above Plan or under any other Plan providing similar or identical benefits issued to the Planholder by The Guardian.

The Guardian Life Insurance Company of America

Vice President, Risk Mgt. & Chief Actuary

Stuart J Shaw

CGP-3-R-STK-90-3 B110.0023

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CGP-3-TOC-96 B140.0003

GENERAL PROVISIONS

As used in this booklet:

"Covered person" means an employee insured by this plan.

"Employer" means the employer who purchased this plan.

"Our," "The Guardian," "us" and "we" mean The Guardian Life Insurance Company of America.

"Plan" means the Guardian *plan* of group insurance purchased by your *employer*.

"You" and "your" mean an employee insured by this plan.

CGP-3-R-GENPRO-90

B160.0013

All Options

Limitation of Authority

No person, except by a writing signed by the President, a Vice President or a Secretary of The Guardian, has the authority to act for us to: (a) determine whether any contract, plan or certificate of insurance is to be issued; (b) waive or alter any provisions of any insurance contract or plan, or any requirements of The Guardian; (c) bind us by any statement or promise relating to any insurance contract issued or to be issued; or (d) accept any information or representation which is not in a signed application.

CGP-3-R-LOA-90 B160.0004

All Options

Incontestability

This *plan* is incontestable after two years from its date of issue, except for non-payment of premiums.

No statement in any application, except a fraudulent statement, made by a person insured under this *plan* shall be used in contesting the validity of his insurance or in denying a claim for a loss incurred, or for a disability which starts, after such insurance has been in force for two years during his lifetime.

If this *plan* replaces a plan your *employer* had with another insurer, we may rescind the *employer's plan* based on misrepresentations made by the *employer* or an *employee* in a signed application for up to two years from the effective date of this *plan*.

CGP-3-R-INCY-90 B160.0003

Examination and Autopsy

We have the right to have a doctor of our choice examine the person for whom a claim is being made under this plan as often as we feel necessary. And we have the right to have an autopsy performed in the case of death, where allowed by law. We'll pay for all such examinations and autopsies.

CGP-3-R-EA-90 B160.0006

All Options

Accident and Health Claims Provisions

Your right to make a claim for any accident and health benefits provided by this *plan*, is governed as follows:

You must send us written notice of an injury or sickness for which a claim is being made within 20 days of the date the injury occurs or the sickness starts. This notice should include your name and *plan* number.

Proof of Loss We'll furnish you with forms for filing proof of loss within 15 days of receipt of notice. But if we don't furnish the forms on time, we'll accept a written description and adequate documentation of the injury or sickness that is the basis of the claim as proof of loss. You must detail the nature and extent of the loss for which the claim is being made. You must send us written proof within 90 days of the loss.

> If this plan provides weekly loss-of-time insurance, you must send us written proof of loss within 90 days of the end of each period for which we're liable. If this plan provides long term disability income insurance, you must send us written proof of loss within 90 days of the date we request it. For any other loss, you must send us written proof within 90 days of the loss.

Late Notice of Proof We won't void or reduce your claim if you can't send us notice and proof of loss within the required time. But you must send us notice and proof as soon as reasonably possible.

Payment of Benefits We'll pay benefits for loss of income once every 30 days for as long as we're liable, provided you submit periodic written proof of loss as stated above. We'll pay all other accident and health benefits to which you're entitled as soon as we receive written proof of loss.

> We pay all accident and health benefits to you, if you're living. If you're not living, we have the right to pay all accident and health benefits, except dismemberment benefits, to one of the following: (a) your estate; (b) your spouse; (c) your parents; (d) your children; (e) your brothers and sisters; and (f) any unpaid provider of health care services. See "Your Accidental Death and Dismemberment Benefits" for how dismemberment benefits are paid.

Accident and Health Claims Provisions (Cont.)

When you file proof of loss, you may direct us, in writing, to pay health care benefits to the recognized provider of health care who provided the covered service for which benefits became payable. We may honor such direction at our option. But we can't tell you that a particular provider must provide such care. And you may not assign your right to take legal action under this plan to such provider.

Limitations of You can't bring a legal action against this plan until 60 days from the date Actions you file proof of loss. And you can't bring legal action against this plan after three years from the date you file proof of loss.

Compensation

Workers' The accident and health benefits provided by this plan are not in place of, and do not affect requirements for coverage by Workers' Compensation.

> CGP-3-R-AHC-90 B160.0014

ELIGIBILITY FOR DISABILITY COVERAGE

B329.0002

All Options

Employee Coverage

Eligible Employees To be eligible for employee coverage, you must be an active full-time employee earning at least \$8667 annually. And you must belong to a class of employees covered by this plan.

Other Conditions You must:

- (a) be legally working in the United States, or working outside of the United States for a United States based employer in a country or region approved by us.
- (b) be regularly working at least the number of hours in the normal work week set by your *employer* (but not less than 30 hours per week), at:
 - your employer's place of business;
 - (ii) some place where your employer's business requires you to travel; or
 - any other place you and your employer have agreed upon for performance of occupational duties.

If you must pay all or part of the cost of employee coverage, we won't insure you until you enroll and agree to make the required payments. If you do this: (a) more than 31 days after you first become eligible; or (b) after you previously had coverage which ended because you failed to make a required payment, we also ask for proof that you're insurable. And you won't be covered until we approve that proof in writing.

Part or all of your insurance amounts may be subject to proof that you're insurable. Other parts of this coverage explain if and when we require proof. You won't be covered for any amount that requires such proof until you give the *proof* to us and we approve it in writing.

If your active full-time service ends before you meet any proof of insurability requirements that apply to you, you'll still have to meet those requirements if you're later re-employed.

CGP-3-EC-90-1.0 B329.0876

Change

Family Status You may request an increase in your voluntary disability insurance amount, a decrease to your voluntary disability insurance amount, or the addition of voluntary disability for which you were not previously insured, if a change in family status has occurred. You must request the change to your voluntary disability insurance in writing within 31 days after the date of the family status change as described below.

> Family status change will include one or more of the following: (1) marriage or divorce; (2) death of a spouse or child; (3) birth or adoption of a child; (4) your spouse's termination of employment or a change in your spouse's employment that results in the loss of group coverage. The term "marriage" may also refer to civil unions and domestic partnerships, as recognized by the jurisdiction in which you reside.

> Proof of insurability is not required for the change to voluntary disability insurance due to family status change as long as the change to your voluntary disability insurance does not exceed the guarantee issue amount shown in the Schedule of Benefits. Proof of insurability will be required on changes that exceed the guarantee issue amount and if proof was previously submitted and declined.

> CGP-3-EC-90-1.0 B329.1118

All Options

When Your Employee benefits that don't require proof that you are insurable are Coverage Starts scheduled to start on the effective date shown on the sticker attached to the inside front cover of this booklet

> Employee benefits that require such proof won't start until you send us the proof and we approve it in writing. Once we have approved it, the benefits are scheduled to start on the effective date shown in the endorsement section of your application. A copy of the approved application is furnished to you.

> But you must be fully capable of performing the major duties of your regular occupation for your employer on a full-time basis at 12:01AM Standard Time for your place of residence on the scheduled effective date or dates. And you must have met all of the applicable conditions explained above, and any applicable waiting period. If you are not fully capable of performing the major duties of your regular occupation on any date part of your insurance is scheduled to start we will postpone that part of your coverage. We will postpone that part of your coverage until the date you are so capable and are working your regular number of hours for one full day, with the expectation that you could do so for one full week.

> Sometimes, the effective date shown on the sticker or in the endorsement is not a regularly scheduled work day. If the scheduled effective date falls: on a holiday; on a vacation day; on a non-scheduled work day; or during an approved leave of absence, not due to sickness or injury, of 90 days or less; and if you were performing the major duties of your regular occupation and working your regular number of hours on your last regularly scheduled work day, your coverage will start on the scheduled effective date. However, any coverage or part of coverage for which you must elect and pay all or part of the cost, will not start if you are on an approved leave and such coverage or part of coverage was not previously in force for you under a prior plan which this *plan* replaced.

> CGP-3-EC-90-2.0 B329.0321

All Options

Date For Disability Coverage

Delayed Effective With respect to this *plan's* disability insurance, if an *employee* is not actively at work on a full-time basis on the date his or her coverage is scheduled to start, due to sickness or injury, we'll postpone coverage for an otherwise covered loss due to that condition. We'll postpone such coverage until he or she completes 10 consecutive days of active full-time service without missing a work day due to the same condition.

> Coverage for an otherwise covered loss due to all other conditions will start on the date the *employee* returns to active *full-time* service.

> CGP-3-DEF-97 B329.0103

All Options

When Your Your short term disability coverage ends on the date your active full-time Coverage Ends service ends for any reason, except as noted below under "Continuation of Coverage During Disability".

> It also ends on the date you stop being a member of a class of employees eligible for insurance under this plan, or when this plan ends for all employees. And it ends when this plan is changed so that benefits for the class of employees to which you belong ends.

> It ends on the date you are no longer working in the United States, or working outside of the United States for a United States based employer in a country or region approved by us.

> If you are required to pay all or part of the cost of this coverage and you fail to do so, your coverage ends. It ends on the last day of the period for which you made the required payments, unless coverage ends earlier for other reasons.

Continuation of Coverage During Disability

If you are disabled, as defined by this plan when your active full-time service ends, coverage remains in force during: (a) the elimination period, subject to premium payment, if: (i) the disability is not excluded under the plan; and (ii) benefits are not excluded due to application of this plan's pre-existing condition provision; and (b) the period for which benefits are payable under the plan. However, if no benefits are payable under this plan due to application of the plan's exclusion for a job related injury or sickness, coverage will remain in force until the earlier of the date: (a) you are terminated from employment with the employer; or (b) you have been disabled for six months.

CGP-3-EC-90-3.0 B329.0981

All Options

An Employee's Right To Continue Group Short Term Disability **Income Insurance During A Family Leave Of Absence**

Important Notice This section may not apply to an employer's plan. You must contact your employer to find out if your employer must allow for a leave of absence under federal law. In that case the section applies.

Continuation of Short term disability income coverage may be continued, under a uniform, Disability Coverage non-discriminatory policy applicable to all employees. You must contact your employer to find out if you may continue this coverage.

An Employee's Right To Continue Group Short Term Disability Income Insurance During A Family Leave Of Absence (Cont.)

If Your Group Group short term disability income insurance may normally end for an Insurance Would employee because he or she ceases work due to an approved leave of End absence. But, the employee may continue his or her group coverage if the leave of absence has been granted: (a) to allow the employee to care for a seriously injured or ill spouse, child or parent; (b) after the birth or adoption of a child; (c) due to the employee's own serious health condition; or (d) because of any serious injury or illness arising out of the fact that a spouse, child, parent, or next of kin, who is a covered servicemember, of the employee is on active duty (or has been notified of an impending call or order to active duty) in the Armed Forces in support of a contingency operation. The employee will be required to pay the same share of the premium as he or she paid before the leave of absence.

Ends

When Continuation Coverage may continue until the earliest of the following:

- The date you return to active work.
- In the case of a leave granted to you to care for a covered servicemember: The end of a total leave period of 26 weeks in one 12 month period. This 26 week total leave period applies to all leaves granted to you under this section for all reasons. If you take an additional leave of absence in a subsequent 12 month period, continued coverage will cease at the end of a total leave period of 12 weeks.
- In any other case: The end of a total leave period of 12 weeks in any 12 month period.
- The date on which your *Employer's Plan* is terminated or you are no longer eligible for coverage under this Plan.
- The end of the period for which the premium has been paid.

Definitions As used in this section, the terms listed below have the meanings shown below:

- Active Duty: This term means duty under a call or order to active duty in the Armed Forces of the United States.
- Contingency Operation: This term means a military operation that: (a) is designated by the Secretary of Defense as an operation in which members of the armed forces are or may become involved in military actions, operations, or hostilities against an enemy of the United States or against an opposing military force; or (b) results in the call or order to, or retention on, active duty of members of the uniformed services under any provision of law during a war or during a national emergency declared by the President or Congress.
- Covered Servicemember: This term means a member of the Armed Forces, including a member of the National Guard or Reserves, who for a serious injury or illness: (a), is undergoing medical treatment, recuperation, or therapy; (b) is otherwise in outpatient status; or (c) is otherwise on the temporary disability retired list.
- Next Of Kin: This term means the nearest blood relative of the employee.

An Employee's Right To Continue Group Short Term Disability Income Insurance During A Family Leave Of Absence (Cont.)

- Outpatient Status: This term means, with respect to a covered servicemember, that he or she is assigned to: (a) a military medical treatment facility as an outpatient; or (b) a unit established for the purpose of providing command and control of members of the Armed Forces receiving medical care as outpatients.
- Serious Injury Or Illness: This term means, in the case of a covered servicemember, an injury or illness incurred by him or her in line of duty on active duty in the Armed Forces that may render him or her medically unfit to perform the duties of his or her office, grade, rank, or rating.

CGP-3-STD07-3.0 B329.1112

SHORT TERM DISABILITY HIGHLIGHTS

This page provides a quick guide to some of the plan features about which people most often want to know. But it's not a complete description of your short term disability plan. Read the following pages carefully for a complete explanation of what we pay, limit, and exclude.

SCHEDULE OF BENEFITS

CGP-3-STD07-HL B340.0086

All Options

Elimination Period For disability due to injury none

CGP-3-STD07-HL B340.0088

All Options

Period

Payments for a pre-existing condition will be limited to a maximum of 2 weeks.

CGP-3-STD07-HL B340.0091

All Options

Gross Weekly During your initial eligibility period, you may choose any one of the following Benefit plans which does not exceed 60% of your insured earnings. You must notify the *employer* of your election and pay the required premium.

> You may switch to another plan at any time, with satisfactory proof of insurability. You must notify the employer of any desired switch. You will not be insured for the new benefit unless we approve that proof in writing.

Plan ID A	. \$100.00
Plan ID B	. \$150.00
Plan ID C	. \$200.00
Plan ID D	. \$250.00
Plan ID E	. \$300.00
Plan ID F	. \$350.00
Plan ID G	. \$400.00
Plan ID H	\$450.00

Plan ID I	\$500.00
Plan ID .I	\$600.00

Note: We integrate your *gross weekly benefit* with certain other income you may receive. Read all of the terms of this *plan* to see what income we integrate with, and how.

CGP-3-STD07-HL B340.1178

All Options

Proof of Insurability

Proof of insurability requirements apply to your short term disability plan. Such requirements may apply to your full benefit amount or just part of it. When proof of insurability requirements apply, it means you must submit to us proof that you are insurable, and we must approve your proof in writing before your insurance, or the specified part becomes effective.

We require proof as follows:

If you request to change your plan election to a higher level of coverage, proof of insurability will be required. You are not entitled to the new level of coverage unless we approve that proof in writing. You must notify your *employer* of any desired switch.

Any level of coverage that requires proof of insurability takes effect on the date we approve that proof in writing. However, you must be *actively-at-work* on a full-time basis on that date. If you are not, the new level of coverage will take effect on the date you return to *active work* on a full-time basis. But, the increase will not apply to a *recurring disability*.

CGP-3-STD07-HL B340.0098

SHORT TERM DISABILITY INCOME INSURANCE

This insurance replaces part of your income if you become disabled due to a covered sickness or injury. What we pay is governed by all the terms of this plan.

All terms in italics are defined terms with special meanings. See the definitions section of this plan. Other terms with special meanings are defined where they are used.

Benefit Provisions

How Payments Start To start getting payments from this *plan*, you must meet all of the conditions listed below:

- (a) You must: (i) become disabled while insured by this plan; and (ii) remain disabled and insured for this plan's elimination period.
- You must provide proof of loss, as described in this plan's Claim Provisions section.

Benefits accrue as of the first day following the end of the elimination period, subject to all plan terms.

You can satisfy the elimination period while working, provided you are disabled as defined by this plan.

Waiver of Premium We waive your premiums for this insurance while you are entitled to receive a weekly benefit payment from this plan.

When Payments Your benefits from this plan will end on the earliest of the dates shown End below:

- (a) The date you are no longer disabled.
- The date you fail to provide proof of loss as required by this *plan*. (b)
- (c) The date you earn, or are able to earn, the maximum earnings allowed while disabled under this plan.
- The date you are able to perform the major duties of your own job on a full-time basis with reasonable accommodation.
- The date you have been outside the United States and/or Canada for more than 2 months in a 12 month period.
- The date he or she dies. (f)
- (g) The end of the maximum payment period.
- The date no further benefits are payable under any provision in this plan that limits the maximum payment period.
- (i) The date you are no longer receiving regular and appropriate care from a doctor.
- The date payments end in accord with a rehabilitation agreement. (j)
- The date you refuse to take part in a rehabilitation program.

CGP-3-STD08-1.0 B340.0004

All Options

Maximum Payment The maximum payment period is the longest time that benefits are paid by **Period** this *plan* for your *disability*.

> But, it may be less than that shown due to: (a) the date you were first treated for the cause of your disability; and (b) the length of time you have been insured by this plan. See the section entitled "Pre-Existing Conditions" and the Schedule of Benefits.

For disability due to injury, the maximum payment period is 13 weeks.

For disability due to sickness, the maximum payment period is 13 weeks.

CGP-3-STD07-2.0 B340.0010

All Options

Recurring Disability

Benefits from this plan end if you cease to be disabled. But, a later disability may be treated as a recurring disability, if all of the terms listed below are met:

- (a) You must return to active work right after your benefits end;
- (b) The disability must recur less than two weeks after you were last entitled to benefits;
- The later disability must be due to the same or related cause of your earlier disability:

- (d) This plan must not end during your return to active work;
- (e) You must not become covered under any other similar group income replacement plan during the time you return to active work;
- During the time you return to active work, you must: (i) stay insured by this plan; and (ii) premium payments must be made on your behalf; and
- Your benefits must not have ended because you have used up the maximum payment period.

If the later disability is a recurring disability, you will not need to complete a new elimination period. The recurring disability will be subject to all the terms of the plan in effect on the date the earlier disability began.

If all of the terms listed above are not met, the later disability will be treated as a new period of disability. You will be required to complete a new elimination period. The new period of disability will be subject to all the terms of the plan in effect on the date the new period of disability occurs.

CGP-3-STD07-3.0 B340.0012

All Options

Calculation of Your benefit is governed by the terms of the plan in effect on the date Weekly Benefit disability occurs. Any changes to this plan that take place: (a) while you are disabled; or (b) during a period of active work that occurs between an initial period of disability and a recurring disability; will not affect your benefit.

> We calculate your gross weekly benefit according to the Schedule of Benefits.

> From your gross weekly benefit, subtract the amount of any income listed in Other Income Benefits that you receive or are entitled to receive. The result is your weekly benefit.

> CGP-3-STD07-4.0 B340.0014

All Options

Redetermination

This plan redetermines insured earnings for each covered person on February 1st . Each February 1st , the plan sponsor must report current insured earnings for all covered persons under the plan. Changes to a covered person's insured earnings are subject to any proof of insurability requirements of this plan. As of this plan's redetermination date, we use a covered person's insured earnings on record with us to: (a) set rates; (b) project benefit amounts and limits; and (c) calculate premium payable under this plan. However, the covered person must be actively-at-work on a full-time basis on that date. If he or she is not, we do not do this until the date he or she returns to active work on a full-time basis. But, changes in earnings will not apply to a recurring disability.

CGP-3-STD07-4.1 B340.0040

All Options

Other Income You may receive, or be entitled to receive, income shown in the list below. Benefits We will reduce your gross weekly benefit by such other income benefits to determine your weekly benefit from this plan.

> Disability benefits from any other group plan; but, if the other group plan was in force prior to this plan, and the other group plan also deducts for disability benefits from any other group plan, we will not deduct these other group disability benefits.

> We integrate your gross weekly benefit with income shown above that you are entitled to receive without regard to the reason you are entitled to receive

> Our right to reduce your benefit by such income shall not be negated by a transfer of claim liability to a third party. Payment by such third party by law, settlement, judgment, waiver or otherwise shall not negate our right.

> CGP-3-STD07-4.2 B340.0015

All Options

Subject to Deduction

Other Income Not We will not reduce your gross weekly benefit by any income you receive or are entitled to receive from the list below.

- Deferred compensation arrangements such as 401(k), 403(b) or 457 plans:
- Profit sharing plans;
- Thrift plans;
- Tax sheltered annuities:
- Stock ownership plans;
- Individual Retirement Accounts (IRA);
- Individual disability income plans;
- Credit disability insurance;
- Non qualified plans of deferred compensation;
- Pension plans for partners;
- Retirement plans of another employer not affiliated with this *plan*;
- Military pension and disability plans;
- Income from a sick leave, salary continuance, or Paid Time Off plan.

Payments of Other Income

Lump Sum Income with which we integrate may be paid in a lump sum. In this case, we take the equivalent weekly rate stated in the award into account when we determine your weekly benefit. If no weekly rate is given, we divide the lump sum payment by the number of calendar days in the period for which it was awarded. This will determine the daily rate. Then, multiply the daily rate by seven. The result is the prorated weekly rate.

Cost of Living You may receive a cost of living increase in other income with which we Freeze integrate. In this case, we do not further reduce your weekly benefit by the amount of such increase.

Other Income

Application for You must apply for other income benefits to which you may be entitled. If these benefits are denied, you must appeal until: (a) all possible appeals have been made; or (b) we notify you that no further appeals are required.

> If we feel you are entitled to receive such income benefits, we will estimate the amount due to you. We will take this estimated amount into account when we determine your weekly benefit. But, we will not take this estimated amount into account if you sign our reimbursement agreement. In this agreement you promise: (a) to apply for any benefits for which you may be eligible; (b) to appeal any denial of such benefits until all possible appeals have been made; and (c) to repay any amount we overpaid due to an award of such benefits.

> If we do reduce your gross weekly benefit by an estimated amount, we will adjust your weekly benefit when we receive written proof: (a) of the amount awarded; or (b) that the other income benefits have been denied; and no further appeals are possible. If we underpaid you, we pay the full amount of the underpayment in a lump sum.

We will assist you in applying for other income benefits.

CGP-3-STD07-4.3 B340.0106

All Options

Weekly Benefit for

Adjustment of We adjust the *weekly benefit* for *disability earnings* as follows.

Disability Earnings We pay the greater of the amount calculated under Method 1 or Method 2.

Method 1:

We reduce your weekly benefit by 50% of your disability earnings.

Method 2:

- (a) Subtract your disability earnings from your insured earnings.
- (b) Divide the result in (a) above by your *insured earnings*.
- (c) Multiply the result in (b) above by your weekly benefit. This is the amount we pay.

If your disability earnings fluctuate widely from week to week, we may adjust your weekly benefit using an average disability earnings amount. The average disability earnings amount will be computed using your most current week's disability earnings and the prior two weeks disability earnings.

Maximum Allowable This plan limits the amount of income you may earn, or may be able to earn, **Disability Earnings** and still be considered *disabled*.

> If your disability earnings are more than 80% of your insured earnings, payments from this planwill end. Payments from this plan will also end if you are able to earn more than 80% of your insured earnings.

> CGP-3-STD07-5.0 B340.0110

All Options

Conditions

Pre-Existing A pre-existing condition is an injury or sickness, whether diagnosed or misdiagnosed, and any symptoms thereof, for which, in the look back period, you:

- (a) receive advice or treatment from a doctor:
- (b) undergo diagnostic procedures other than routine screening in the absence of symptoms or suspicion of disease process by a *doctor*;
- (c) are prescribed or take prescription drugs; or
- (d) receive other medical care or treatment, including consultation with a

The "look back period" is the 3 months before the latest of: (a) the effective date of your insurance under this plan; (b) the effective date of a change that increases the benefits payable by this plan; and (c) the effective date of a change in your benefit election that increases the benefit payable by this plan.

For any disability: (a) caused by; (b) contributed to by; or (c) resulting from; a pre-existing condition, we limit the maximum payment period to 2 weeks; unless the disability starts after you complete at least one full day of active work after the date you are insured under this plan for 12 months in a row.

Disability that is: (a) caused by; (b) contributed to by; or (c) resulting from; a pre-existing condition may begin after: (a) a change which provides for an increase in the benefits payable by this plan; or (b) a change in your benefit election which increases the benefit payable by this plan. In this case, your benefit will be limited to the amount that would have been payable had the change not taken place. But, this limit does not apply if your disability starts after you complete at least one full day of active work after the change has been in force for 12 months in a row.

We do not cover any disability that starts before your insurance under this plan.

CGP-3-STD07-6.1 B340.0052

All Options

Prior Coverage If this plan replaces a similar income replacement plan the plan sponsor had Credit with another insurer, the pre-existing condition provision may not apply to you. This plan must start right after the old plan ends.

> The pre-existing condition provision will be waived for any covered person who: (a) is actively working on the effective date of this plan; and (b) fulfilled the requirements of any pre- existing condition provision of the old plan.

If you: (a) were covered under the old plan when it ended; (b) enroll for insurance under this *plan* on or before this *plan*'s effective date; and (c) are *actively working* on the effective date of this *plan*; but (d) have not fulfilled the requirements of any pre-existing condition provision of the old plan; we credit any time used to meet the old plan's pre-existing condition provision toward meeting this *plan's* pre-existing condition provision.

But, we limit your *maximum weekly benefit* under this *plan* if: (a) it is more than the maximum weekly benefit for which you were insured under the old plan; (b) you become *disabled* due to a pre-existing condition; and (c) this *plan* pays benefits for such *disability* because we credit time as explained above. In this case, we limit the *maximum weekly benefit* to the amount you would have been entitled to under the old plan.

We deduct all payments made by the old plan under an extension provision.

CGP-3-STD07-6.2 B340.0053

All Options

Exclusions This plan does not pay benefits for disability caused by, or related to:

- (a) declared or undeclared war, act of war, or armed aggression;
- (b) service in the armed forces, National Guard, or military reserves of any state or country;
- (c) you taking part in a riot or civil disorder;
- (d) your being engaged in an illegal occupation;
- (e) your commission of, or attempt to commit a felony, for which you have been convicted;
- (f) your voluntary use of any poison, chemical, prescription or non-prescription drug or controlled substance unless: (a) it was prescribed for you by a doctor; and (b) it was used as prescribed. In the case of a non-prescription drug, we do not pay for any loss resulting from or contributed to by your use in a manner inconsistent with package instructions. A controlled substance is anything called a controlled substance in Title II of the Comprehensive Drug Abuse Prevention and Control Act of 1970, as amended from time to time;
- (g) intentional self-inflicted injuries; or
- (h) job-related or on-the-job injury.

We do not pay any benefits for any period of disability:

- (1) during which you are receiving medical treatment or care outside the United States or Canada unless expressly authorized by us;
- (2) which starts before you are insured by this plan; or
- (3) during which your loss of earnings is not solely due to your disability.

CGP-3-STD07-7.0-KS B340.1275

Case Management

Rehabilitation and We will review your disability to see if certain services are likely to help you return to gainful work. If needed, we may ask for more medical or vocational information

> When our review is complete, we may offer you a rehabilitation program. We have the right to suspend or end your weekly benefit if you do not accept it.

> The rehabilitation program will start when a written rehabilitation agreement is signed by: (1) you; (2) us; and (3) your employer, if needed. The program may include, but is not limited to:

- (a) vocational assessment of your work potential;
- (b) coordination and transition planning with an employer for your return to work:
- (c) consulting with your doctor on your return to work and need for accommodations:
- (d) training in job seeking skills and resume preparation;
- (e) retraining; and
- assistance with child care expenses you incur in order to participate in a rehabilitation program. (See the Dependent Care Expenses section of this plan.)

We have the right to determine which services are appropriate.

If you accept the rehabilitation agreement, we will pay an enhanced benefit. The enhanced benefit will be 110% of the weekly benefit that would otherwise be paid. This enhanced benefit will be payable as of the first weekly benefit after the rehabilitation program starts.

We stop paying the enhanced benefit on the earliest of:

- (a) The date your benefits from this *plan* end;
- (b) The date you violate the terms of the *rehabilitation agreement*;
- (c) The date you end the rehabilitation program; and
- The date the rehabilitation agreement ends.

If you end a rehabilitation program without our consent, you must repay any enhanced benefits paid.

Dependent Care While you are participating in a rehabilitation program, we will pay a **Expenses** dependent care expense benefit, when all of the following conditions are met:

- (a) you incur expense to provide care for a qualified dependent;
- the care is provided by a licensed provider other than a family (b) member.

A qualified dependent is: (a) dependent upon you for main support and maintenance; and (b) under the age of fourteen and your: (i) biological child; (ii) lawfully adopted child; (iii) stepchild; or (iv) any other child who is living with you in a regular parent-child relationship.

The dependent care expense benefit will be the lesser of: (a) \$100 per week per qualified dependent; not to exceed \$300 per week for all qualified dependents combined; and (b) the actual weekly day care expense incurred by you.

We will stop paying the dependent care expense benefit on the earlier of the date you are no longer: (a) incurring dependent care expenses for a qualified dependent; (b) participating in a rehabilitation program; or (c) entitled to receive a weekly benefit from this plan.

CGP-3-STD07-8.0 B340.1360

All Options

Worksite In order to accommodate your disability, an employer may incur a cost to Modification Benefit modify your worksite. We may reimburse the employer, up to \$2,500 for the cost of the worksite modification. We make this payment if we agree that the modification will enable you to: (a) return to work; or (b) remain at work.

> CGP-3-STD07-8.1 B340.0058

All Options

Claim Provisions

Authority We have the sole discretionary authority to: (a) interpret the terms of this plan; and (b) determine your eligibility for: (i) coverage; and (ii) benefits under the plan. All such determinations are conclusive and binding, except that they may be modified or reversed by a court or regulatory agency with appropriate jurisdiction.

Notice You must send us written notice of your intent to file a claim under this plan as described in "Accident and Health Claims Provisions."

For details, you can call Guardian at 1-800-268-2525.

Proof of Loss When we receive your notice, we will provide you with a claim form for filing proof of loss. This form requires data from the employer, you, and the doctor(s) treating you for your sickness or injury. Proof of loss must be given to us within the time stated in "Accident and Health Claims Provisions." If you do not receive a claim form within 15 days of the date you sent your notice, you should send us written proof of loss without waiting for the form.

> Proof of loss, provided at your expense, consists of the following. Failure to provide this information may delay, suspend, reduce or terminate your benefits.

- (a) The date disability began;
- Your last day of active work;
- (c) The cause of disability;
- The extent of disability, including limitations and restrictions preventing you from performing the major duties of your own job.
- If your occupation requires that you carry liability or malpractice insurance, any changes to such insurance that become effective on or after the date of disability;

- Objective medical evidence in support of your limitations and restrictions, beginning with the date disability began;
- The prognosis of disability; (g)
- The name and address of all doctors, hospitals and health care facilities where you have been treated for your disability since the date disability began;
- Proof that you: (i) are currently; and (ii) have been receiving regular and appropriate care from a doctor, from the date disability began;
- Proof of insured earnings, and, if applicable, disability earnings;
- Payroll or absence data from the *employer* for the three months prior to the date *disability* began, or other period we specify;
- Proof of application for all other sources of income to which you may be entitled, that may affect your payment from this plan; and
- (m) Proof of receipt of other income that may affect your payment from this plan.

You must provide objective medical evidence from a doctor who is not yourself, your spouse, child, parent, sibling or business associate.

Proof of insured earnings and disability earnings may consist of: (1) copies of your W-2 forms; (2) payroll records from your employer(s); (3) copies of your U.S. Individual Income Tax Returns; (4) copies of the U.S. income tax returns from any business in which you hold an ownership or shareholder interest; (5) a statement from a certified public accountant; (6) copies of any income records accepted or required by the I.R.S; or (7) any other records we deem necessary.

Proof of loss and other claim data should be submitted to:

The Guardian Life Insurance Company of America Group Short Term Disability Claims Department P.O. Box 26160 Lehigh Valley, PA 18002-6160.

Authorization You must provide us with written, unaltered authorizations to obtain medical, Required financial, vocational, occupational, and governmental information required to determine our liability under this plan. You must provide us with such authorizations as often as we may require, in order that they remain current. Failure to provide such authorizations may delay, suspend or terminate your benefits

Right to Request We may ask you to take part in a medical, financial, vocational or other Medical, Financial assessment that we feel is necessary to determine whether the terms of the or Vocational plan are met. We may require this as often as we feel is reasonably Assessment necessary. We will pay for all such assessments. But, if you postpone a scheduled assessment without our approval, you will be responsible for any rescheduling fees. If you do not take part in or cooperate with the assessment, we have the right to stop or suspend your payments under this plan.

Ongoing Proof of To continue to receive payments from this plan, you must give us current Loss proof of loss as often as we may reasonably require. Ongoing proof of loss must be provided to us within 30 days of the date we request it.

Payment of Benefits We pay benefits to you, if you are legally competent. If you are not, we pay benefits to the legal representative of your estate. Benefits are paid in US dollars.

> We pay benefits on a biweekly basis at the end of the period for which they are payable.

No benefits are payable for this plan's elimination period.

Benefits to which you are entitled may remain unpaid at your death. Such benefits may be paid at our discretion to: (a) your estate; or (b) your spouse, parents, children, or brothers and sisters.

Partial Week You may be disabled for only part of a week. In this case, we compute your Payment payment as 1/7th of the benefit to which you would be entitled for the full week times the number of days you are disabled.

Recovery

Overpayment If we overpaid you, you must repay us in full. We have the right to reduce your payment or apply any benefits payable, including the minimum payment, toward recovery of the overpayment.

> CGP-3-STD07-11.0 B340.0060

All Options

Definitions

Active Work, You are able to perform and are performing all of the regular duties of your Actively-At-Work or work for your employer, on a full-time basis at: (a) one of your employer's Actively Working usual places of business; (b) some place where your employer's business requires you to travel; or (c) any other place you and your employer have agreed on for your work.

> CGP-3-STD07-12.0 B340.0062

All Options

Disability or These terms mean that a current sickness or injury causes physical or Disabled mental impairment to such a degree that you are: (a) not able to perform, on a full-time basis, the major duties of your own job and (b) not able to earn more than this plan's maximum allowed disability earnings.

> You may be required, on average, to work more than 40 hours per week. In this case, you are not disabled if you are able to work for 40 hours per week.

> Neither: (a) loss of a professional or occupational license; or (b) receipt of or entitlement to Social Security disability benefits; in and of themselves constitute disability under this plan.

> CGP-3-STD07-12.2 B340.0064

All Options

Disability Earnings The weekly income you earn from working while disabled. It includes salaries, wages, commissions, bonuses and any other compensation earned or accrued while working including pension, profit sharing contributions, sick pay, paid time off, holiday and vacation pay. When you have an ownership interest in the business, disability earnings also includes business profits, attributable to you, whether received or not. It includes any income you earn while disabled and return to your employer, partnership, or any other similar business arrangement to cover any business or overhead expenses. If you have the ability to work on a part-time or full-time basis, following the earlier of the date you: (a) have been terminated from employment with the employer; (b) have been disabled for 3 months in a row; or (c) have been offered a job or workplace modification by the employer and you do not return to work; disability earnings also includes maximum capacity earnings.

Doctor Any medical practitioner we are required by law to recognize. He or she must: (a) be properly licensed or certified by the laws of the state where he or she practices; and (b) provide services that are within the lawful scope of his or her practice.

Elimination Period

The period of time you must be disabled, due to a covered disability, before this plan's benefits are payable.

Any days during which you return to work earning more than 80% of your insured earnings will not count toward the elimination period. If you are or become eligible under any other similar group income replacement plan while you are working during the elimination period, you will not be entitled to benefits from this plan.

We do not require you to complete an elimination period if: (a) you were covered under a similar income replacement plan the plan sponsor had with another insurer on the day before this plan starts; (b) your disability would have been a recurring disability under the prior plan had it remained in effect.

Employer The business entity that employs you and is: (a) the plan sponsor; or (b) associated with the plan sponsor.

Gainful Occupation Work for which you are, or may become, qualified by: (a) training; (b) or Gainful Work education; or (c) experience. When you are able to perform such work on a full-time basis, you can be expected to earn at least 80% of your insured earnings within 12 months of returning to work.

Government Plan Any of the following: (1) the United States Social Security Act; (2) the Railroad Retirement Act; (3) the Canadian Pension Plan; or (4) any other plan provided under the laws of a state, province or any other political subdivision. It also includes: (a) any public employee retirement plan; or (b) any plan provided in place of the above named plan or acts. It does not include: (i) any Workers' Compensation Act or similar law; (ii) the Jones' Act; (iii) the Longshoreman's and Harbor Workers' Compensation Act; or (iv) the Maritime Doctrine of Maintenance, Wages, or Cure.

Gross Weekly This plan's weekly benefit before it is integrated with other income and Benefit earnings.

Injury A bodily *injury* due to an accident that occurs, independent of all other causes, while you are insured by this plan. We will cover a disability caused by an injury when the disability starts within 90 days of the date of such injury.

CGP-3-STD07-12.12 B340.0067

All Options

Insured Earnings: Only a covered person's earnings from the employer will be included as insured earnings.

> We calculate benefit amounts and limits based on the amount of the covered person's insured earnings as of the Redetermination date immediately prior to the start of his or her disability. See the "Redetermination" section of this plan.

For Partners and S Corporation Shareholders:

Insured earnings means the sum of the amounts listed below, divided by 52.

- (a) His or her compensation as an employee or S Corporation shareholder, as reported on his or her Federal Income Tax Return, Form 1040, for the prior calendar year, less the gross total of unadjusted employee business expenses as included on the corresponding Schedule A-Itemized Deductions:
- (b) His or her non-passive income (loss) from trade or business as reported on Schedule E-Part II of his or her Federal Income Tax Return, Form 1040, for the prior calendar year, less any expenses incurred and reported elsewhere on his or her Return; and
- (c) His or her contributions during the prior calendar year, deposited into a: (a) cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section: 401(k); 403(b); 457; or similar plan; and (b) elective employee pre-tax deferrals to a Section 125 plan or flexible spending account.

The covered person may not have been a partner or S Corporation shareholder for the entire previous calendar year. In this case, the covered person's earnings are based on the weekly average of the sum of the listed amounts, averaged for the full number of weeks that he or she was a partner or an S Corporation shareholder during such calendar year.

For Sole Proprietors:

Insured earnings means: (a) the average weekly net profit as determined from Schedule C - Part II of the covered person's Federal Income Tax Return, Form 1040, for the prior calendar year; plus (b) the covered person's average weekly contribution during the prior calendar year deposited into a: (i) cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section: 401(k); 403(b); 457; or similar plan; and (ii) a Section 125 plan or flexible spending account. Weekly net profit is calculated as gross income less total expenses. The covered person may not have been a sole proprietor for the previous calendar year. In this case, we calculate average weekly net profit and average weekly contributions using the full number of weeks that he or she was a sole proprietor during such calendar year.

For Covered Persons Who Are Compensated on Less Than a 12 Month Basis:

Insured earnings means the covered person's average rate of weekly earnings determined from his or her annual contract salary. Insured earnings also includes the covered person's contributions deposited into a: (a) cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section: 401(k); 403(b); 457; or similar plan; and (b) elective employee pre-tax deferrals to a Section 125 plan or flexible spending account. Insured earnings does not include bonuses, commissions, overtime pay, expense accounts, stock options and any other extra compensation. We do not include pay for hours worked or billed over 40 per week. Earnings based on excluded income and employer contributions deposited into such 401(k); 403(b); 457; or similar plan are excluded.

For Covered Persons Whose Income Is Reported on a IRS Form 1099:

Insured earnings means the covered person's average rate of weekly earnings as figured from the 1099 form received from the *employer* for the prior calendar year, calculated as (a) minus (b), divided by 52 or the number of weeks the covered person worked for the *employer* during such calendar year, if less than 52.

- (a) his or her earned income as reported on the 1099 form.
- (b) business expenses, as reported on Schedule C Part II of his or her Federal Income Tax Return, Form 1040.

Insured earnings also includes the covered person's contributions deposited into a: (a) cash or deferred compensation plan, or salary reduction plan, qualified under IRC Section: 401(k); 403(b); 457; or similar plan; and (b) elective employee pre-tax deferrals to a Section 125 plan or flexible spending account.

Earnings based on excluded income and *employer* contributions deposited into such 401(k); 403(b); 457; or similar plan are excluded.

For All Other Covered Persons:

W-2, Preceding Calendar Year:

Insured earnings means the covered person's rate of weekly earnings as figured from the W-2 form received from the employer for the prior calendar year. We include as earnings: (a) taxable earned income, including: (i) bonuses; (ii) commissions; and (iii) overtime pay; (b) elective employee pre-tax deferrals to a Section 125 plan or flexible spending account; and (c) contributions to a cash or deferred compensation plan, or a salary reduction plan, qualified under IRC Section 401(k), 403(b) or 457, as reported on the covered person's W-2 form. We do not include as earnings: (1) expense accounts and other extra compensation; (2) stock options exercised; or (3) employer contributions to a cash or deferred compensation plan or salary reduction plan. If the covered person was not employed by the employer for the entire prior calendar year, insured earnings are based on the weekly average of the sum of the listed amounts, averaged for the full number of weeks that he or she was employed by the employer, during such calendar year.

CGP-3-STD07-12.13 B340.1202

All Options

Maximum Capacity The income you could earn if working to the fullest extent you are able to in Earnings your own job. We decide the fullest extent of work you are able to do based on objective data provided by any or all of the following sources: (a) your treating doctor; (b) impartial medical or vocational exams; (c) peer review specialists; (d) functional capacities exams; and (e) other medical and vocational specialists whose area of expertise is appropriate to your disability.

Period

Maximum Payment The longest time that benefits are paid by this *plan*.

No-Fault Motor A motor vehicle plan that pays disability or medical benefits no matter who Vehicle Coverage was at fault in an accident.

Evidence

Objective Medical May include but is not limited to: (a) diagnostic testing; (b) laboratory reports; and (c) medical records of a doctor's exam documenting: (i) clinical signs; (ii) presence of symptoms; and (iii) test results consistent with generally accepted medical standards supported by nationally recognized authorities in the health care field.

Own Job Your job for the employer. We use the job description provided by the plan sponsor to determine the duties and requirements of your own job.

> CGP-3-STD07-12.14 B340.0082

All Options

Part-Time The ability to work and earn between 40% and 80% of insured earnings.

Plan Sponsor The *employer*, association, union, trustee, or other group to which this *plan* is issued.

Reasonable Any modification or adjustment to: (i) a job; (ii) an employment practice; (iii) a **Accommodation** work process; or (iv) the work place; that an employer willingly provides. The modification or adjustment must make it possible for a disabled person to: (1) reach the same level of performance as a similarly situated non-disabled person; or (2) enjoy equal benefits and privileges of employment as are available to a similarly situated non-disabled person. The modification or adjustment must not place an undue hardship on the employer.

Recurring Disability

A later disability that: (a) is related to an earlier disability for which this plan paid benefits; and (b) meets the conditions described in "Recurring Disability."

Regular and **Appropriate Care**

Means, with respect to your: (a) disabling condition; and (b) any other condition which, if left untreated, would adversely affect your disabling condition; you (i) visit a doctor as frequently as medically required, according to generally accepted medical standards, to effectively manage these conditions; and (ii) are receiving the most appropriate treatment, according to generally accepted medical standards, designed to achieve maximum medical improvement in these conditions. Treatment must be provided by a doctor(s) whose specialty is most appropriate for your: (a) disability; and (b) any other conditions which left untreated would adversely affect your disabling condition; according to generally accepted medical standards. Generally accepted medical standards are those supported by nationally recognized authorities in the health care field including: the American Medical Association (AMA); the AMA Board of Medical Specialties; the Food and Drug Administration; the Centers for Disease Control; the National Cancer Institute; the National Institutes of Health; the Department of Health and Human Services; and any other agency of similar repute.

Rehabilitation A formal agreement between: (a) you; (b) us; and (c) your employer, if **Agreement** needed. It outlines the *rehabilitation program* in which you agree to take part.

Rehabilitation A program of work or job-related training for you that we approve in writing. **Program** Its aim is to restore your wage earning abilities.

Retirement Plan A defined benefit or defined contribution plan funded wholly or in part by the employer's deposits for your benefit. The term does not include: (a) profit sharing plans; (b) thrift plans; (c) non-qualified deferred compensation plans; (d) individual retirement accounts; (e) tax sheltered annuities; (f) 401(k), 403(b), 457 or similar plans; or (g) stock ownership plans.

> Retirement Plan "retirement benefits" are lump sum or periodic payments at normal or early retirement. Some retirement plans make payments for disability (as defined by those plans) that start before normal retirement age. When such payments reduce the amount that would have been paid at normal retirement age, they are retirement benefits. When such payments do not reduce the normal retirement amount, they are "disability benefits."

Sickness An illness or disease. Pregnancy is treated as a *sickness* under this *plan*.

Guardian

We, Us, and The Guardian Life Insurance Company of America.

Weekly Benefit This plan's gross weekly benefit reduced by other income. If you are working while disabled, your weekly benefit will be further reduced based on the amount of your disability earnings.

> CGP-3-STD07-12.15 B340.0084

CERTIFICATE AMENDMENT

This plan is amended so that, where allowed by law, this section will apply to covered persons who:

- receive benefits under this plan as the result of a sickness or injury; and
- have a lawful claim against another party or parties for compensation, damages, or other payment because of such sickness or injury.

In those instances where this section applies, the rights of the covered person to claim or receive compensation, damages, or other payment from the other party or parties will be transferred to The Guardian, but only to the extent of benefits paid by this plan because of such sickness or injury.

To secure the rights of The Guardian under this section, the covered person must:

- complete any claim forms or other instruments The Guardian might reasonably require; and
- if payment from the other party or parties has been received, reimburse The Guardian for benefits paid by this plan, but not more than the amount paid by the other party or parties.

Except as stated in this rider, nothing contained in this rider changes or affects any other terms of this certificate.

The Guardian Life Insurance Company of America

Stuart J Shaw

Vice President, Risk Mgt. & Chief Actuary

B600.0005 CGP-3-SUBR-IA-92

GLOSSARY

This Glossary defines the italicized terms appearing in your booklet.

CGP-3-GLOSS-90 B900.0118

All Options

Employee means a person who works for the employer at the employer's place of

business, and whose income is reported for tax purposes using a W-2 form.

CGP-3-GLOSS-90 B750.0006

All Options

Employer means UNIVERSITY OF IOWA COMMUNITY CREDIT UNION .

CGP-3-GLOSS-90 B900.0051

All Options

Full-time means the employee regularly works at least the number of hours in the

normal work week set by the *employer* (but not less than 30 hours per week), at his *employer*'s place of business.

CGP-3-GLOSS-90 B750.0229

All Options

Plan means the *Guardian* group *plan* purchased by your *employer*, except in the provision entitled "Coordination of Benefits" where "plan" has a special

meaning. See that provision for details.

CGP-3-GLOSS-90 B900.0039

All Options

Proof or Proof of Insurability

Proof or Proof of means an application for insurance showing that a person is insurable.

CGP-3-GLOSS-90 B900.0010

STATEMENT OF ERISA RIGHTS

As a participant, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants shall be entitled to:

Receive Information About Your Plan and Benefits

- (a) Examine, without charge, at the plan administrator's office and at other specified locations, such as worksites and union halls, all documents governing the plan, including insurance contracts and collective bargaining agreements, and a copy of the latest annual report (Form 5500 Series) filed by the plan with the U. S. Department of Labor and available at the Public Disclosure Room of the Employee Benefits Security Administration.
- (b) Obtain, upon written request to the plan administrator, copies of documents governing the operation of the plan, including insurance contracts, collective bargaining agreements and copies of the latest annual report (Form 5500 Series) and updated summary plan description. The administrator may make a reasonable charge for the copies.
- (c) Receive a summary of the plan's annual financial report. The plan administrator is required by law to furnish each participant with a copy of this summary annual report.

Prudent Actions By Plan Fiduciaries

In addition to creating rights for plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate the plan, called "fiduciaries" of the plan, have a duty to do so prudently and in the interest of plan participants and beneficiaries. No one, including your employer, your union, or any other person may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA.

Enforcement Of If your claim for a welfare benefit is denied or ignored, in whole or in part, Your Rights you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.

> Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request a copy of plan documents or the latest annual report from the plan and do not receive them within 30 days, you may file suit in a state or Federal court. In such a case, the court may require the plan administrator to provide the materials and pay you up to \$110.00 a day until you receive the material, unless the materials were not sent because of reasons beyond the control of the administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a federal court. If it should happen that plan fiduciaries misuse the plan's money or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, for example, if it finds that your claim is frivolous.

Assistance with Questions

If you have questions about the plan, you should contact the plan administrator. If you have questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the plan administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor listed in your telephone directory or the Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration.

B800.0093

Disability Benefits Claims Procedure

If you seek benefits under the plan you should complete, execute and submit a claim form. Claim forms and instructions for filing claims may be obtained from the Plan Administrator.

Guardian is the Claims Fiduciary with discretionary authority to determine eligibility for benefits and to construe the terms of the plan with respect to claims. Guardian has the right to secure independent professional healthcare advice and to require such other evidence as needed to decide your claim.

In addition to the basic claim procedure explained in your certificate, Guardian will also observe the procedures listed below. These procedures are the minimum requirements for benefit claims procedures of employee benefit plans covered by Title 1 of the Employee Retirement Income Security Act of 1974 ("ERISA")

Definitions

"Adverse determination" means any denial, reduction or termination of a benefit or failure to provide or make payment (in whole or in part) for a benefit.

Determination

Timing For Initial The benefit determination period begins when a claim is received. Guardian Benefit will make a benefit determination and notify a claimant within a reasonable period of time, but not later than the maximum time period shown below. A written or electronic notification of any adverse benefit determination must be provided.

> Guardian will provide a benefit determination not later than 45 days from the date of receipt of a claim. This period may be extended by up to 30 days if Guardian determines that an extension is necessary due to matters beyond the control of the plan, and so notifies the claimant before the end of the initial 45-day period. Such notification will include the reason for the extension and a date by which the determination will be made. If prior to the end of the 30-day period Guardian determines that an additional extension is necessary due to matters beyond the control of the plan, and so notifies the claimant, the time period for making a benefit determination may be extended for up to an additional period of up to 30 days. Such notification will include the special circumstances requiring the extension and a date by which the final determination will be made.

> A notification of an extension to the time period in which a benefit determination will be made will include an explanation of the standards upon which entitlement to a benefit is based, any unresolved issues that prevent a decision of the claim, and the additional information needed to resolve those issues.

> If a claimant fails to provide all information needed to make a benefit determination, Guardian will notify the claimant of the specific information that is needed as soon as possible but no later than 45 days after receipt of the claim.

If Guardian extends the time period for making a benefit determination due to a claimant's failure to submit information necessary to decide the claim, the claimant will be given at least 45 days to provide the requested information. The extension period will begin on the date on which the claimant responds to the request for additional information.

Determination

Adverse Benefit If a claim is denied, Guardian will provide a notice that will set forth:

- the specific reason(s) for the adverse determination;
- references to the specific plan provision on which the determination is based;
- a description of any additional material or information necessary to make the claim valid and an explanation of why such material or information is needed:
- a description of the plan's claim review procedures which a claimant may follow to have a claim for benefits reviewed and the time limits applicable to such procedures, including a statement indicating that the claimant has the right to bring a civil action under ERISA Section 502(a) following an adverse benefit:
- identification and description of any specific internal rule, guideline or protocol that was relied upon in making an adverse benefit determination, or a statement that a copy of such information will be provided to the claimant free of charge upon request; and
- in the case of an adverse benefit determination based on medical necessity or experimental treatment, notice will either include an explanation of the scientific or clinical basis for the determination, or a statement that such explanation will be provided free of charge upon request.

Determinations

Appeal of Adverse If a claim is wholly or partially denied, the claimant will have up to 180 days Benefit to make an appeal.

> Guardian will conduct a full and fair review of an appeal which includes providing to claimants the following:

- the opportunity to submit written comments, documents, records and other information relating to the claim;
- the opportunity, upon request and free of charge, for reasonable access to, and copies of, all documents, records and other information relating to the claim; and
- a review that takes into account all comments, documents, records and other information submitted by the claimant relating to the claim, without regard to whether such information was submitted or considered in the initial benefit determination.

In reviewing an appeal, Guardian will

• provide for a review conducted by a named fiduciary who is neither the person who made the initial adverse determination nor that person's subordinate:

Disability Benefits Claims Procedure (Cont.)

- in deciding an appeal based upon a medical judgment, consult with a health care professional who has appropriate training and experience in the field of medicine involved in the medical judgment;
- identify medical or vocational experts whose advice was obtained in connection with an adverse benefit determination; and
- ensure that a health care professional engaged for consultation regarding an appeal based upon a medical judgment shall be neither the person who was consulted in connection with the adverse benefit determination, nor that person's subordinate.

Guardian will notify the claimant of its decision not later than 45 days after receipt of the request for review of the adverse determination. This period may be extended by an additional period of up to 45 days if Guardian determines that special circumstances require an extension of the time period for processing and so notifies the claimant before the end of the initial 45-day period.

A notification with respect to an extension will indicate the special circumstances requiring an extension of the time period for review, and the date by which the final determination will be made.

Alternative Dispute Options

The claimant and the plan may have other voluntary alternative dispute resolution options, such as mediation. One way to find out what may be available is to contact the local U.S Department of Labor Office and the State insurance regulatory agency.

B800.0075

All Options

Termination of This Group Plan

Your *employer* may terminate this group *plan* at any time by giving us 31 days advance written notice. This *plan* will also end if your *employer* fails to pay a premium due by the end of this grace period.

We may have the option to terminate this *plan* if the number of people insured falls below a certain level.

When this *plan* ends, you may be eligible to continue your insurance coverage. Your rights upon termination of the *plan* are explained in this booklet.

B800.0086

YOUR BENEFITS INFORMATION - ANYTIME, ANYWHERE

www.GuardianAnytime.com

Insured employees and their dependents can access helpful, secure information about their Guardian benefits(s) online at:

GuardianAnytime.com - 24 hours a day, 7 days a week.

Anytime, anywhere you have an internet connection you will be able to:

- Review your benefits
- Look up coverage amounts
- Check the status of a claim
- Print forms and plan materials
- And so much more!

To register, go to www.GuardianAnytime.com



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